

Dylan M. McIntosh

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Key Skills

Analytical Thinker
Budgeting – Financial and Time Management
Team Oriented
Authentication & Access Control
System Monitoring
Regulatory Compliance
Military Veteran

Certifications

Six Sigma Yellow Belt 2010

Education

Indiana Wesleyan University, Marion, IN

BS in Business Information Systems, 2003

United States Navy Communication School, Groton, CT

Naval Technical Certifications, 1990

Eastside High, Gainesville, FL

Diploma, 1988

INFORMATION TECHNOLOGY MANAGER

Systems Expert in an Ever Changing Industry

A technology manager whose qualifications include a degree in business information systems, warehouse management experience, and detailed knowledge of RF technologies and best practices. Twelve years of experience in the deployment of solutions using various software and hardware packages for a major grocery warehouse.

Technology Summary

Technologies: RF Voice Picking, RF Truck Mounted Computers, Biometric time clocks, warehousing management systems, automation technologies, databases, access points (Cisco and Motorola)
Systems: Windows (all), iOS, OSX, Ubuntu
Networking: LANs, WANs, APs, VPNs, Routers, Firewalls, TCP/IP, FTP, RDP
Software: MS Office 97 - 2010, BASIS, WWMS, WIN, Slot Info, Business Objects, dbaccess, PL/SQL, SQL Server, Reflections

Experience

Peyton's Northern, Bluffton, IN **Information Technology Manager, 1999-Present**

Wabash Technologies, Huntington, IN **Reliability Test Technician, 1998-1999**

United States Navy, Groton, CT **Radioman, 1988-1998**

Became an expert in information systems for Kroger enterprise systems for warehouse management. Recent Project Highlights:

- **IT Project Manager on Automation Warehouse Installation:** Was the primary IT resource for the warehouse during the installation of \$80 million automatic dynamic picking system (DPS) project.
- **Support manager:** Managed a team of seventeen support associates across multiple shifts to ensure 100% up time as well as provide solutions for not only IT issues, but warehouse production issues as necessary.
- **Network Remediation:** Played an instrumental role in the management and installation of a completely new network at the warehouse facility. Went from having a separate user / RF network into a single network controlled by VLAN at the HP core switch.
- **Store Commodity Alignment:** Assisted the Kroger end to end improvement team in helping to realign the warehouse to better meet the stores layouts and reduce time stocking product on the shelves. Used a variety of tools including excel macros, pulled reports via odbc, and create pallet moving macros using visual basic built for Reflections telnet application.
- **Information Security Officer:** Approved/denied access required by employees needed for their job responsibility. Worked with auditing groups both internal and external for compliance with Sarbanes Oxley regulations.